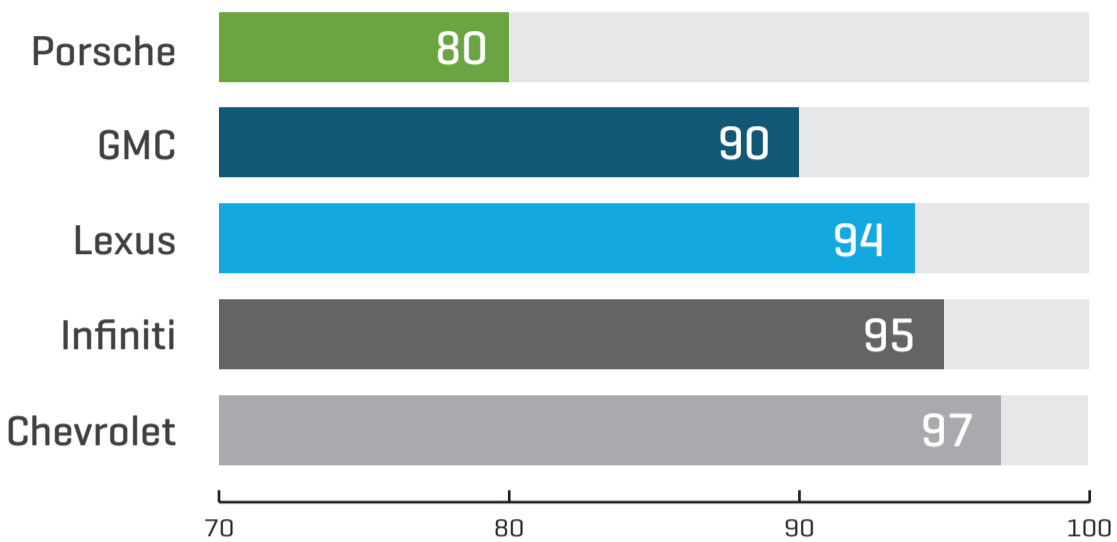


The J.D. Power Initial Quality Study, which serves as the industry benchmark for new-vehicle quality, has been redesigned for 2013. The study has been enhanced to better measure the quality of today's vehicles, particularly problems related to new technologies and features now being offered. In addition, the study, now in its 27th year, allows for more detailed feedback from new-vehicle owners.

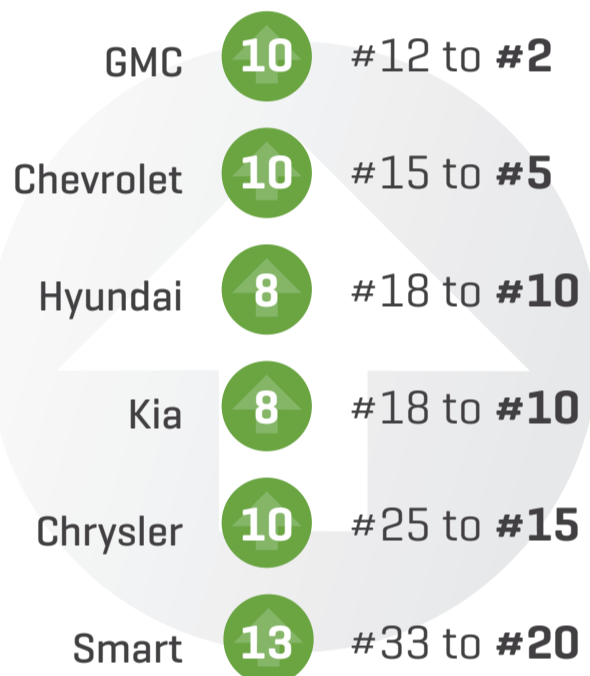
### HIGHEST-RANKED BRANDS – Fewest problems per 100 Vehicles [PP100]



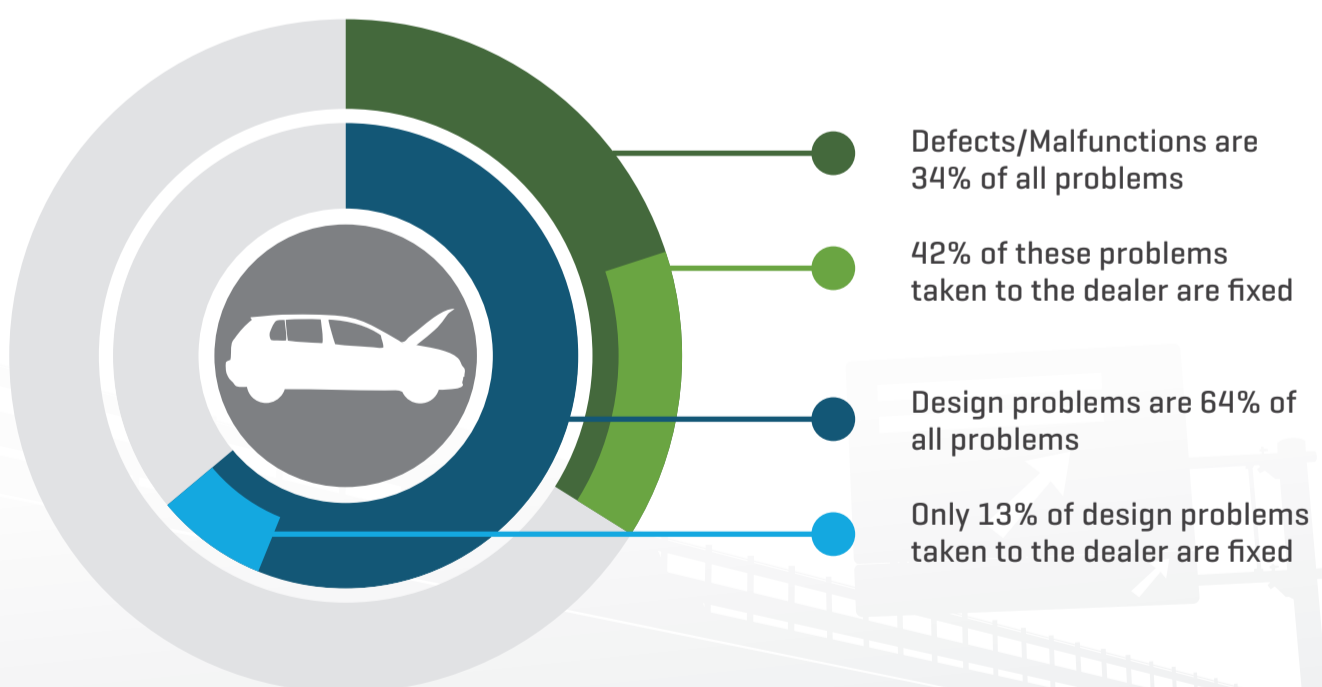
### HIGHEST-RANKED VEHICLES

- COMPACT SPORTY CAR  
**Mazda MX-5 Miata**
- LARGE PREMIUM CAR  
**Lexus LS**
- MIDSIZE SUV  
**Nissan Murano**
- MIDSIZE PREMIUM SUV  
**Infiniti FX**
- LARGE LIGHT DUTY PICKUP  
**Chevrolet Avalanche / GMC Sierra LD (in a tie)**
- MINIVAN  
**Chrysler Town & Country**

### MOST IMPROVED BRANDS



### DESIGN PROBLEMS VS DEFECT/MALFUNCTION PROBLEMS



### BRANDS RECEIVING MULTIPLE AWARDS

Chevrolet



Honda

Kia

Mazda

Porsche

